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Diane Pickett Culpepper  
Vice President  
Public Affairs & Government Relations



November 14, 2007

Mayor and Commissioners  
City of Cocoa Beach  
2 South Orlando Avenue  
Cocoa Beach, FL 32931

VIA FEDERAL EXPRESS

Dear Mayor and Commissioners:

I am pleased to follow up with you to advise you of the new channel locations for the local government/education channels. As you know from my previous correspondence, the relocation will take place on January 19, 2008. The new channel locations are:

Education Channel  
Government Programming

Channel 198 (formerly Channel 9)  
Channel 199 (formerly Channel 99  
and for Digital customers Channel 1)

I also want to share the following information with you as it will be helpful.

- This relocation will allow the government/education channels to be positioned next to each other.
- This transition will not alter government/education programming in any way.
- The government/education channels will be carried in digital format.
- Customers will not have to change their current level of cable service to see the local government/education channels.
- Customers will not be required to take the Digital Level of service to view the local government/education channels.
- Bright House Networks will make a simple-to-install box available for a nominal fee of \$1.00 per month to an analog customer who is interested in watching the local government/education channels. Information on the availability of the boxes will follow shortly.
- Some customers with newer model televisions will have access to the new channel locations for the local government/education channels without a box as most of these newer televisions have a digital tuner.
- A majority of our customers already have digital service.
- To create a grouping of government channels, we are also placing the three C-SPAN channels next to the local government/education channels as follows: C-SPAN I on channel 195, C-SPAN II on channel 196, and C-SPAN III on channel 197.

Customers will be advised of the new channel locations for the local government/education channels, the box price and the box availability on the customer statements.

If you have any questions, please contact me or Paul Hanson, Vice President of Operations for your area.

Sincerely,

A handwritten signature in cursive script that reads "Diane" followed by a small flourish.

Diane Pickett Culpepper

cc: Charles Billias, City Manager  
Paul Hanson, Bright House Networks